TITLE: Added Loads Notification **DEPT.:** Operations

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JOB TITLES: Operations Manager, Regional Manager, Operations Coordinator, Driver Manager, Customer Service Manager, Customer Service Coordinator, Customer Service Representative

1. Customer Service Manager and Coordinators watch for patterns of suppliers adding loads or shipping ahead of schedule.
2. Observed patterns are reported to the relevant Regional Manager who then reports to the appropriate FCA Logistics Analyst.

Revision History: